# Introduction to Computers

Homework – Windows Maintenance and Troubleshooting          Name: _____

1. Explain the purpose of Windows Update:

_____
_____
_____
_____


2. An "important" Windows update might include the following (circle all that apply):

    a. Security patches
    b. Driver updates
    c. The latest version of the "Bing" bar
    d. Major bug fixes


3. What is a driver?

_____
_____
_____


4. What tool would you use to uninstall a program? _____


5. If a program stops behaving normally, what troubleshooting step should you try first?

_____


6. When troubleshooting a problem with your computer, what does it mean to "isolate the problem"?

_____
_____
_____
_____


7. Why is it important to check cable connections early when troubleshooting a problem?

_____
_____

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8. What tool would you use to close an application that is frozen or not functioning properly?

   _____

9. How do you open the Task Manager?

   _____
   _____

10. Describe at least one function of the Device Manager.

    _____
    _____
    _____

11. What tool would allow you to check the status of the connection to your home wireless network? _____

12. Which Windows tool automatically checks for solutions to problems with software and hardware? _____

13. What is a Restore Point?

    _____
    _____
    _____
    _____